

## Patient Participation Group

25<sup>th</sup> February 2019, 6.30pm

### Attendees:

Peter Nowland, Sheila Wheatley, Len Greening, Ron Harris, Bridget Greer, Clare Messenger

### Apologies:

Fiona Lodge & Ian Morgan

1. The individuals in the meeting introduced themselves to Bridget Greer, GP.
2. **Notes from previous meeting were agreed.**
3. **South East Oxford Primary Care Network:** Bridget Greer presented the new initiative being implemented at a national level for local networks and how our network the SEOx PCN may impact upon the provision of services in General Practice to patients. Chairs of the individual practices in the PCN have been introduced.
4. **Carers:** The Practice is currently working to identify any carers who are not currently known to the Practice as carers but are patients at the surgery. The Practice is working closely with Oxfordshire Carers to provide support and signposting to support services.
5. **Year of Care:** Bridget Greer also introduced the Year of Care Programme for Diabetics that the Practice has implemented. The aim of the programme is to empower patients in taking steps to improve their management of diabetes.
6. **AOB**  
Ron Harris requested that the call in system of the screens has a longer display time for each patient being called. Bridget Greer assured the group that GPs do go and look for the patients if the patient does not come into the appointment.

**Date of next meeting: 30<sup>th</sup> March 2020**